



## ***MBizM Group Malaysia & Australia***



### **Changing Your Company Through Cutting Edge Lean Six Sigma Deployment**

### **Business Process Improvement and Management Consulting in Malaysia & Australia**

*Nurturing A Continuous Improvement Culture At The Workplace*

*Did you know that;*

- ✓ *In the process of making the end-product or delivering a service, many companies loose a great deal of money throughout the production line or in the value stream due to wasteful resource consumption?*
- ✓ *It is downright hard to maintain Customer Satisfaction, let alone improving it?*
- ✓ *The new market requires you to improve production or service levels using limited amount of resources and funding, and you to maintain product or service quality, all at the same time?*

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# OVERVIEW

With the advent of globalization, the competition in the market is becoming more and more rampant owing to rapid increase of technological advancement, innovation, and customer purchasing power. Organizations need to keep costs in check and take the necessary steps in improving overall performance to better prepare themselves for the new ever-competitive market.



We, as a business and management consultancy service provider, facilitate and guide organizations and firms on how to;

- ✓ Cut down on Operating Costs.
- ✓ Abolish Waste and Add Value in the Processes.
- ✓ Increase Customer Satisfaction.
- ✓ Build Skills and Talents in Individuals Through Training & Project Coaching.
- ✓ Build a Business Culture That Thrives on Continuous Improvement Culture.

## The power to CHANGE is in your Hands

We, at MBizM Group, provide training and consultation on how to generate value for manufacturers, service providers and other types of businesses alike. Lean Six Sigma is a thorough, data-driven, and results-oriented approach to process management. Lean Six Sigma, in actuality, is the combination of two management methodologies that has been co-developed by a list of business powerhouses like Toyota, Motorola, G.E. and Xerox, just to name a few.

### What is Lean Six Sigma?

**A managerial approach consisting of Lean Manufacturing Philosophy and Thinking, and Six Sigma methodologies and tools.**

Lean Six Sigma is designed to eliminate waste with regards to resources, time, effort and talent, whilst at the same time ensuring the consistency of quality in production or service delivery.

Through Lean Six Sigma, 8 types of waste are identified (D.O.W.N.T.I.M.E.):

- ✓ Defects
- ✓ Over-Production
- ✓ Waiting
- ✓ Non-Utilized Talents
- ✓ Transportation
- ✓ Inventory
- ✓ Motion
- ✓ Extra-Processing

We provide expertise in practical tools, techniques and methodologies in improving the business processes that exist in a given company whilst equipping the participating members of that company with a range of project tools and problem solving skills.

### How Lean Six Sigma Works



**"It is not the strongest or the most intelligent who will survive but those who can best manage change" - Charles Darwin**

**Core Training**

- Champions Level Training
- White-Belt Level Training
- Yellow-Belt Level Training
- Green-Belt Level Training
- Black-Belt Level Training

**Special courses**

- Statistical Analysis Tools in Six Sigma
- Minitab Statistical Software
- Innovation & Creative Circles
- Kaizen Programmes
- Lean and Six Sigma Simulation Sessions

**Consultancy Services**

- Project Identification Sessions
- Project Selection Sessions
- Project Coaching Sessions
- Project Tollgate Sessions

**Lean & Quality Management**

- Lean Enterprise Training
- Value Stream Mapping
- 7 QC Tools & QCC/QIT
- Root Cause Analysis
- Capability Development Programmes (CDP)



**‘When you’re finished changing, you’re finished’ – Ben Franklin**

## Aims & Targets

We strive to transform the client organizations into leaders in their respective fields. To achieve this, we aid and support the clients in designing strategies, approaches and breakthrough processes using our certified Lean, Six Sigma and Quality methodologies and techniques.

Our vision is to be acknowledged as the innovative and creative centre for delivering effective business process improvements training courses and consultancy services.

Every organization has its own respective problems hence we look into even the most minute details in our effort to solve them. Results are guaranteed. We promise to give you our fullest commitment in aiding you in your efforts in managing challenges and preparing yourself for tomorrow’s opportunities. Rest assured that you will not have an inconvenient time working with us, as our team is highly-certified and well-experienced in Lean and Six Sigma.

## Applying Lean Six Sigma To your Business

More often than not, organizations waste their valuable resources on unprofitable and unnecessary tasks and activities. Our Lean Six Sigma methodologies and tools will help you in saving precious time and raking in more revenue by cutting waste out of the equation. By doing so, you will not be having any shortage in terms of resources in finishing your projects, securing quality and the subsequent customer satisfaction.

## Six Sigma Approach

- ❑ **Champions/ Sponsors:** Trained business leaders who determine the critical areas of a performance culture, and who lead the deployment of Lean Six Sigma in a significant Business Unit.
- ❑ **White Belt:** Individuals who have attended General Lean Six Sigma awareness training.
- ❑ **Yellow Belts:** Individuals who receive specific Lean Six Sigma, Leadership and Change Management training to support Lean Kaizen projects in their areas.
- ❑ **Green Belts:** Fully-trained teams and leaders who apply Lean Six Sigma, Team Development and Change Management skills to their respective projects in their job areas.
- ❑ **Black Belts:** Fully-trained Lean Six Sigma experts and Senior Change Leaders who lead improvement teams; working on critical projects across the business.



Lean Sigma Experts Australia is part of MBizM Group and is an Accredited Training Organization, Curriculum Provider and Examination Center by IASSC (International Association for Six Sigma Association ) and SSC (Council for Six Sigma Certification).



IASSC is a professional association dedicated to growing and enhancing the standards within the Lean Six Sigma community. SSC is a professional accreditation body within the Lean Six Sigma industry.



Core Training



Special Courses



Quality Management



Consultancy Services

### What Our Clients say about us

*"You did an outstanding job for us in introducing Six Sigma and it is greatly appreciated; above and beyond what I would have expected prior to joining your programmes. Taking the Lean Six Sigma courses for cost reduction and process improvement was so enjoyable and energizing at my end. I am able to apply the concepts shared in the sessions to small and large scale projects for my clients."*

**- Mahinderjit S., Managing Director, An Engineering Company in Malaysia.**

*"I take this opportunity to thank you for the excellent Coaching and Support you've provided to our GB/BB Team at Jamshoro, which has developed a solid platform for CLNX to stay afloat in Pakistan. Also, With gratitude from our Management."*

**- Chairman/CEO , Chemical Industry, Pakistan.**

*"Not only is the training good for exam preparations, but it also exceptional in increasing the employee's understanding on Lean Six Sigma. Overall, the training has been a great experience. The classes were challenging, and each one of us was able to learn so much from it! Generally speaking, I would like to deeply thank my trainers for the wonderful training Experience."*

**- Senior Finance Executive, Monash University Sunway Campus.**

*"Thank you for your tremendous attitude and efforts in working with me during my Lean Six Sigma Black Belt training course. Your real-world experiences and applications of the Lean and Six Sigma concepts and tools demystified the statistics behind the methodology. I appreciated greatly your hands-on training and coaching in the use of the Minitab software and the example test cases relative to industry application of Lean and Six Sigma. Your positive attitude, energy, and approach to the Six Sigma material is a significant contributor to us in understanding the Six Sigma concepts and tools, and in how and where they can and should be applied and how the results should be interpreted correctly. My personal and business capabilities have grown substantially since embarking on your training series."*

**- Mr. Rekhraj, Elite Relationship Manager, Customer Operations, Telecommunications.**



### Cultivating Lean and Forward Thinking

## Lean Six Sigma Training & Project Consultancy Services

We, at MBizM Group (Malaysia & Australia), together with our partners are proud to offer a wide variety of Six Sigma, Lean, Quality and Problem Solving Skills Training and Consultancy programmes. Our trainers have decades of experience delivering these courses and projects throughout the world.

Courses are delivered by certified consultants who have spent years in a wide variety of industries, solving real-life problems faced by organisations, both in manufacturing and service industries. By combining theories, lectures, case studies, exercises, games and workshops, we guarantee that our courses are dynamic.

We are able to customize them according to your respective needs, regardless of what field of business your organization is in. Lean Six Sigma can be used by companies who are looking for ways to optimise operational costs in order to stay competitive. It can be applied in any organisation whether in a manufacturing or service industry.



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